

Privacy Policy – SQL Agent

Effective date: published at <https://sqlagent.io/>

By using SQL Agent, you agree to this Privacy Policy. If you do not agree, please stop using the service.

1. Definitions

Personal Information – information you provide when registering or using the service, as well as data automatically collected during use: IP address, cookies, browser type, device and software details, access timestamps, and requested page URLs.

Personal Data – any information that directly or indirectly identifies you.

Processing – any operation performed on personal data: collection, recording, storage, updating, retrieval, use, transfer, anonymization, blocking, deletion, or destruction.

User – any person who accesses the website at <https://sqlagent.io/> and uses the service.

2. Data We Collect

We may collect and process the following data:

- **Account data** – name, email address (provided at registration or via contact forms)
- **Professional data** – job title, employer (where relevant to service use)
- **Technical data** – HTTP headers, IP address, cookies, browser identifiers, hardware and software information, Wi-Fi network data

3. Why We Collect Data

We process personal data only for the purposes it was provided, including:

- Creating and managing your account at <https://sqlagent.io/>
- Identifying registered users and fulfilling service agreements
- Operating and improving the website and service
- Providing information about the service
- Complying with legal obligations
- Providing customer and technical support

4. How We Handle Your Data

4.1. We store your personal information in accordance with our internal service policies.

4.2. Your personal information is kept confidential, except where you voluntarily make it public or where sharing is required as described below.

4.3. We may share your personal data with third parties only when:

- You have given explicit consent.
- Sharing is necessary to provide a service or fulfill an agreement with you.
- Sharing is required by applicable law.

4.4. We take appropriate technical and organizational measures to protect your data from unauthorized access, destruction, modification, blocking, copying, or distribution.

4.5. If your data is lost or disclosed, we will notify you promptly. We will work with you to mitigate any negative consequences.

5. Stopping Data Processing

We will stop processing your personal data when:

- The purpose of processing has been achieved.
- You request deletion of unlawfully collected or unnecessary data.
- Unlawful processing is identified and cannot be remedied.
- Your consent is withdrawn and no other legal basis for processing exists.
- The service is discontinued.

After processing stops, data will be deleted in accordance with our internal procedures.

6. Cookies

We use cookies — small text files stored on your device when you visit the website. Cookies help the site function efficiently and allow us to understand your preferences.

Most browsers allow you to view, manage, and delete cookies. You may disable cookies in your browser settings, though this may affect some functionality.

7. Your Obligations and Ours

You agree to:

- Provide accurate personal data when using the service.
- Keep your personal data up to date.

We agree to:

- Use your data only for the purposes described in this policy.
- Keep your data confidential and not sell, exchange, publish, or otherwise disclose it, except as described in this policy.
- Block your personal data upon your request or the request of your authorized representative during any investigation of inaccurate or unlawfully processed data.

- Stop processing your data within 10 business days of receiving a valid withdrawal of consent.

To withdraw consent or submit a data-related request, contact us at: info@fintechdocs.ru

8. Liability

8.1. Each party is responsible for fulfilling their obligations under this policy.

8.2. We are not liable for disclosure of confidential information if that information:

- Became public before the disclosure occurred.
- Was received from a third party independently.
- Was disclosed with your explicit consent.

9. Dispute Resolution

9.1. Before pursuing legal action, a written claim must be submitted to the other party for voluntary resolution.

9.2. The receiving party must respond in writing within 14 calendar days of receiving the claim.

9.3. If no agreement is reached, disputes are resolved through the applicable legal process.

10. General

10.1. We may update this Privacy Policy at any time without prior notice.

10.2. The updated policy takes effect upon publication at <https://sqlagent.io/>.

10.3. Questions or suggestions regarding this policy can be sent to: info@fintechdocs.ru

10.4. The current Privacy Policy is always available at: <https://sqlagent.io/>

10.5. This Privacy Policy is an integral part of the Terms of Service published at <https://sqlagent.io/>